

## **Access Statement**

The National Piping Centre and The Pipers' Tryst Hotel is a restored church building from 1882.

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

### **Introduction**

The National Piping Centre and The Pipers' Tryst Hotel is situated in the heart of Glasgow's theatreland within walking distance of Glasgow Royal Concert Hall, The Theatre Royal and Glasgow School of Art.

Discover all the attractions of the nearby city centre such as world-class shopping in Buchanan Street and Princes Square. The Pipers' Tryst Hotel is central to Glasgow and offers amenities for work and relaxation within its 8 bedrooms and visitor attraction.

Take advantage of complimentary WiFi throughout the building, The Museum of Piping and a beautiful event space for 10-150 guests. Dine at The Pipers' Tryst restaurant and taste our large selection of malt whisky's.

If you have any queries or require any assistance in advance of your visit please phone 0141 353 5551 or email [hotel@thepipingcentre.co.uk](mailto:hotel@thepipingcentre.co.uk).

We look forward to welcoming you very soon.

### **Pre-Arrival**

- Full details of how to reach us can be found by clicking here:
- If arriving by train both Central Station and Glasgow Queen St Station are 5-7 minutes walk from our building. A local taxi will cost around £5-6 for this journey.
- If arriving into Glasgow International Airport, we recommend the cityflyer express bus which will bring you to Buchanan Bus Station. The Bus Station is 3 minutes walk along Cowcaddens Road.

- The 6 and 6A busses stop directly opposite our building and can be taken from George Square or anywhere on Hope street after St Vincent Street junction.

#### External

- There are 2 entrances to the building. The National Piping Centre is for events, bagpiping lessons, museum visits and general enquiries. The Pipers' Tryst Hotel is for restaurant, bar and hotel stays.
- There are 4 accessible spaces to the left of our building. These are owned and operated by Glasgow City Council. They are taken on a first come first served basis.
- A drop off point at the main entrance.
- Luggage assistance available to all guests.
- There is a lift which can bring guests into the building from street level and to any floor within The National Piping Centre.
- If you choose to enter by the front of the building, both main entrances have steps and a handrail.

#### Reception

- A seating area is provided in the main reception area and within The Pipers' Tryst restaurant.
- Meetings and registration can take place seated in any of these areas.
- On checking in the manager will explain the layout of the building and how to use your keys.
- There is a side entrance once guests have checked in, for privacy and ease of access.
- The National Piping Centre has a marble floor and is well lit.
- The Pipers' Tryst has a wooden floor and carpeting and is well lit.
- There is carpeting throughout the rest of the building.
- Free WIFI available throughout the premises.

#### Bedrooms

- The Pipers' Tryst bedrooms are not wheelchair accessible.
- Guests can be allocated to the first floor if they prefer.
- All rooms have a comfortable chair and stool for the dressing table. These items of furniture can be removed if you require more space.
- All rooms have an en-suite bathroom, with WC, sink, bath and shower. Heater or heated towel rail and safe for personal belongings.
- All rooms offer complimentary WIFI.

#### Public areas

- Two accessible unisex toilets within the building.
- A lift which can be accessed by speaking to a staff member. A staff member will escort guests to the preferred level.
- All doors, entrances and corridors are wide enough for wheelchairs, walking frames and pushchairs.
- All corridors are well lit and level throughout.
- All main meeting rooms have a hearing loop system installed and portable seating arrangements.

#### Restaurants, Bar and Lounge

- The restaurant, bar and reception areas are all located on the ground floor and are level throughout.
- Chefs are able to accommodate any special dietary requirements.
- Menus are available in large print format or alternatively staff can talk through the choice of dishes on offer.
- All areas are spacious with a variety of seating arrangements.

#### Emergency Evacuation Procedures

- All exists on the ground floor.
- Assistance in the event of an evacuation is available if advanced arrangements are made with reception.

### **Contact Information**

Address (Inc postcode): The National Piping Centre & The Pipers' Tryst Hotel

Telephone: 0141 353 5551

Email: [hotel@thepipingcentre.co.uk](mailto:hotel@thepipingcentre.co.uk)

Website: [www.thepipingcentre.co.uk](http://www.thepipingcentre.co.uk)

Hours Of Operation: 0800 - 2200 hrs

Local Carers: Please contact us for further information

Local Accessible Taxi: Glasgow Taxis: 0141 429 7070

