



The National Piping Centre Event Terms & Conditions

Terms of Use from out ticketing suppliers:

Inplayer: You can find InPlayer's terms and conditions on the following link:

<http://inplayer.com/terms/> . By creating an account you automatically agree to the Terms & Conditions.

Ticketweb: You can find Ticketweb's Terms of Purchase [here](#):

Terms and Conditions for Events run by The National Piping Centre

These terms and conditions refer to events that happen within The National Piping Centre or are run by The National Piping Centre team at external venues. They refer to the legal entity as stated in Legal Information section below.

For In Person Events

Ticket Exchanges and Refunds

No refunds will be given except in the event of cancellation of a performance. If an event is cancelled, The National Piping Centre's liability will be to the customer who made the original purchase and will be limited to the cost of the tickets purchased.

We do not allow the resale of our tickets for private commercial gain. Tickets are sold for use by the buyer and their party. We will cancel tickets if there is any breach of this condition and refuse entry without a refund. For your own peace of mind, please only buy from our official outlet for in person tickets, [TicketWeb](#)

Ticket Donations

If you are unable to attend a performance, we will accept the fees paid for your tickets as donations. Please note that you will not receive a refund for either the cost of your ticket(s) or any fees.

Fees

All ticket prices are inclusive of VAT. There may be additional booking fees charged by the ticketing provider, Ticketweb

Ticket Despatch

When you book tickets to The National Piping Centre events, you can choose either to use electronic tickets, or you can have your tickets mailed to you for an additional cost. If you are booking online, this choice will be indicated when the contents of your shopping basket are confirmed. Due to Covid-19, we are currently not offering the option to collect tickets in person.

Please see TicketWeb terms (link above) for full terms.

Latecomers

Latecomers may be asked to wait until a suitable break in the performance before they can enter the auditorium. If there is no suitable break, latecomers may not be admitted.

Legal Information

The National Piping Centre is a company limited by guarantee (139271) with charitable status (SC020391). Its registered office is at 30-34 McPhater Street, Glasgow, G4 0HW. The National Piping Centre's VAT registration number is GB 927 1630 28

Programme Changes

Tickets are sold subject to The National Piping Centre's right to alter or vary the programme due to circumstances beyond its control without being obliged to refund monies or exchange tickets.

Photography Consent

Ticket holders consent to being filmed, photographed and recorded as members of the audience. The resulting film footage, images and recordings may be used to promote the Piping Live! and its activities in print, in the media and on websites. Piping Live! will endeavour to inform attenders prior to the commencement of the event if filming is to take place. Ticket holders consent to the recording and filming of themselves as members of the audience.

We conduct photography and filming in The National Piping Centre and around the site for purposes including archive recording, press and promotional photography, and the production of marketing materials. We keep these recordings and photos in perpetuity.

Terms and Condition Changes

The National Piping Centre reserves the right to alter or amend these terms and conditions without prior notification.

Use of Recording Equipment

The use of cameras, tape recorders or any other electronic or digital recording, photographing or imaging devices is not allowed inside the auditorium. Mobile phones, beepers and pagers must be switched off at all times.

Terms and Conditions for Watching Online

- The stream will be broadcast live/premiered at the specified time (which, unless otherwise stated, is shown in BST or GMT) and will then be available through that link until 23:59 seven days after the event.
- The National Piping Centre accepts no liability for any technical issues suffered by the customer or for the customer missing the Live Stream.
- If a technical delay or issue arises from The National Piping Centre team that causes the session to start late or suffer detrimental disruption, then we will ensure you receive your full allocation of time or look to reschedule if appropriate.
- Whilst we endeavour to provide the best service possible for online delivery, there are some elements to your digital experience that we cannot fully control.
- Video quality may not be fully consistent throughout the event, including some variations of image quality and the occasional pause or stutter in sound. This should be a rarity and we would not consider this a technical issue unless it severely affects the delivery of the session.
- You are responsible for ensuring that you have access to equipment and a suitable internet connection that provides access to the livestream and other resources provided by The

National Piping Centre

- Your ticket entitles you and your household to access and watch the specified Live Stream on a single device via your online Inplayer account through the National Piping Centre website.
- You may display the live stream on a single device and for your own personal and private use only. It is not licensed for any educational use, including and on behalf of all libraries and educational institutions worldwide. You may not modify, copy, distribute, transmit, display outside a personal and private setting, perform, reproduce, publish, license, create derivative works from, transfer or sell this live stream. Commercial use of this live stream in any form is strictly prohibited.