



New Procedures for Hotel Guests

Here at The Pipers' Tryst Hotel the safety of our guests and staff is imperative. We have implemented some changes to ensure we are doing our best to keep everyone safe.

Checking In and Out

We are minimising contact between our staff and guests by providing Perspex screens at our front desk. We now have a key drop for keys to be left on check out and hand sanitiser in hotel public areas.

Room Hygiene

We have currently halved our maximum hotel capacity to ensure rooms are not in use each night. This will allow additional cleaning time and checks to be carried out. We are paying attention to high touch areas such as door handles, remote controls and desk areas. We have removed some items from the bedroom which can be provided on request. A note of these items are provided in your guest book. We will also be providing a mask and gloves for guests staying with us should they prefer to wear these in the public areas.

Protecting our team

We have issued our team with the appropriate PPE to allow them to feel safe while working. This includes gloves, masks, visors and hand sanitiser. Our housekeeping team will not enter the bedrooms until guests are fully vacated and for guests staying multiple nights we will only service the room on request.