

The National Piping Centre Online Safety Policy

This policy applies to: Staff, Freelancers, Students, Visitors & Audiences.

This policy was reviewed on: 19/01/2026 by: Callum Stamper (Commercial Director)

This policy is due for review by: 31/01/2027

The National Piping Centre Online Safety Policy

The National Piping Centre (NPC) has devised the following guidelines to ensure the safety of students participating in online tuition, auditions or competitions. This policy should be read in association with the existing Child and Young Person Safeguarding Policy and Procedures and relevant GDPR Privacy Notices at the National Piping Centre.

Online safety is of the utmost importance to us and we have developed this specific online safeguarding policy and set of guidelines.

We believe that no child taking part in NPC activities should ever experience abuse of any kind, including when they are online. Children should be able to use the internet to assist their personal development and access our work; however, we also realise that we must do our utmost to make sure safeguards are in place so children may be kept safe at all times.

Different risks are attached to delivering musical education online rather than in person and we have a duty of care to all children we work with to protect them and keep them safe from harm when they use an online platform to take part in our work. We also have a duty of care to our personnel to keep them safe when they are delivering work online.

We have undertaken detailed analysis of the online applications we will use to keep in touch with musicians and deliver musical education. A risk assessment was completed for all chosen platforms highlighting the potential risks. This enabled us to put in place a number of measures which aim to limit risk and keep everyone safe when they are taking part in this activity online.

It is important that all participants, parents and children, and the NPC personnel bear in mind that no totally secure online meeting platforms currently exist. Whilst the NPC will take all reasonable steps to operate the selected platform securely, participation is at your own risk and we can accept no liability for any detriment or harm resulting through use of the selected platform.

The NPC recommends that an adult is present with participating children at the start and end of each session. It is then at the discretion of the responsible adult if they choose to leave their child. However, our instructors

reserve the right to cancel the lesson at any time if the responsible adult does not follow this recommendation.

We will strive during our online work to:

- Provide children, parents and carers with information sheets about online safety prior to the session.
- Summarise the guidance provided by Zoom for getting participants set up on the Zoom platform safely.
- Do our utmost to ensure admittance to Zoom sessions is secure through providing logins, invitations and passwords to participants (and their parents) close to the day, to ensure that only permitted individuals are able to join the session.
- Have at least one members of the NPC(PVG) checked team on every live Zoom session to manage who is online and monitor participants behaviour online
- Ensure the settings for each call reduce the risk of uninvited people joining the session , for example by 'locking' the call once all parties are present.
- Ensure any recordings submitted to us are stored securely in accordance with the data protection protocols we operate within.
- Ensure participants are aware they can keep their camera switched off for the duration of any sessions.
- Ensure any pre-recorded content uploaded to YouTube is marked as 'made for kids' where the NPC decides commenting should be switched off.
- Request children under the age of 13 are supported to use social media to view other live sessions in the presence of a parent or guardian.
- Implement a clear code of conduct for NPC personnel specifically around delivering programmes online.
- Review and update our online security regularly.

- Ensure personal information about the adults and children who are involved in our events is held securely and shared only as appropriate in accordance with the data protection protocols we operate within.
- NPC reserves the right to decide which videos have comments switched on, but will monitor all comments and ensure they are moderated where necessary.

If during the course of an NPC event any incident, matter of concern or unauthorised access occurs and a safeguarding concern arises, we will respond in accordance with the procedures and protocols set out in the National Piping Centre’s Safeguarding Policy. In addition we will strive to ensure that:

- Our response takes the needs of the person experiencing abuse, any bystanders and our organisation as a whole into account.
- We review this guidance and feedback at regular intervals.
- We offer specific training to NPC personnel.

If you have any concerns about online safety, please do not hesitate to contact one of our Designated Child Protection Contacts listed below:

Designated Child Protection Contacts (DCPC’s)

General queries or concerns relating to the protection of children or young people can be directed to any of the DCPCs as listed below.

DCPC	Role	Contact Details
Derek Doyle	Head of Learning & Development	Phone: 07533348834 Email: ddoyle@thepipingcentre.co.uk
Laura-Beth MacCrimmon	Head of Youth & Communities	Phone: 07963931315 Email: lmaccrimmon@thepipingcentre.co.uk
Emily Neilson	Assistant General Manager	Phone:07807420005 Email: trystmanager@thepipingcentre.co.uk

David Shedden	NYPBS Producer	Phone: 07932531462 Email: dshedden@thepipingcentre.co.uk
Emma Hill	NPC Clubs Producer	Phone: 07798927768 Email: ehill@thepipingcentre.co.uk

You can contact any DCPC in person, by telephone or by email to discuss any concerns you may have, irrespective of which class, course or project you are involved in.

If you cannot get hold of a DCPC, please contact a Senior Designated Child Protection Contact.

Senior Designated Child Protection Contacts (SDCPC's)

Name	Role	Contact Details
Finlay MacDonald	Director of Piping	Phone: 07980652498 Email: fmacdonald@thepipingcentre.co.uk
Callum Stamper	Commercial Director	Phone: 07791042971 Email: cstamper@thepipingcentre.co.uk